

# WYNN'S PLUS SMIT USED VEHICLE SERVICE CONTRACT/APPLICATION



6303 Blue Lagoon Dr., Suite 225	ining out which have			
"Mart of Calebrat and to Martin Cal Carenas and Calebrate	ish il Will Decome Your	Contract (THIS S	icle Service Contract, If this App TATEMENT IS NOT APPLICABL this Contract) are defined in the "	E IN ARIZONAL The words
CUSTOMER INFORMATION		SELLING DEAL		
Name RANNY L. READITY		ADMCTRI Address	ING TI AUTO SALES	.1782-
Ch 165 Chapel Rd: 418		1370 N	MATH OT	
CTANLEYS UA	Zip 22851	City	State	Zip
Telephone 540-244-8035	2.2051	Teleprione	Dealer V.	22802
VEHICLE INFORMATION				
Vehicle Identification Number (VIN)		Current Odome	er Reading	
Year Make Model	Class	113.04	Miles (Not to exceed 175,0	00 miles)
	1,722	Contract Price	*	
Lienholder - Credit Acceptance	414	Vehicle Purcha	1;589.00	
			11,750	00
CONTRACT INFORMATION				
Standard Deductible: \$100		CA Ap	proval 9: 48860171	
COVI	RAGE TERM (Pleas	e check one box)		
Coverage Type: Wynn's Plus Deluxe Coverage		•	24 Months/	24,000
Coverage begins on the date that the Contract w	as purchased and ex	pires		24,000 Miles
upon the passing of the number of months or miles occurs first. This Contract must be purchased on	ipecined above, which late of Vehicle sale.	hever	Months/_	Miles
ADDITIONAL COVERAGES (Must be purchased if	Vehicle is equipped	with the following	— check those that spoks:	
☐ Whices with 100,001-125,000 Miles	☐ Exotic Vehicle		- Tomas	Supercharger
☐ Vehicles with 125,001-150,000 Miles	☐ Four Wheel St	eering/Four Wheel	Drive Correct	+ 11 Model Years
☐ One Ton ☐ Dissel ☐ One Ton/4x4/Dissel/T			Current Diction	+ 12 Model Years
Note. Seats and Gaskets and High-Tech coverage is on the odometer at the date of Contract purchase.	included as part of t	he Wynn's Plus C	etuxe Coverage if the Vehicle h	as 100,000 miles or less
CONTRACT OBLIGOR (We, Us or Our): Administr	elor			
have agreed to and acknowledge the meint	enance schedule, t	he claim proce	the covernes	
exceptions section, and have read and understood occurrement to purchase or obtain financing 1 understant of the photo information is a property of the photo information in the photo in the photo information in the photo information in the photo i	said provisions. It is and that the above info	understood that	g was <u>"Jurist Important Contract</u> the purchase of this Vehicle Se yect to verification and that this An	Provisions/Limitations*  Ivice Contract is NOT a
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exceptions section, and have read and understood occurrent to purchase or obtain financing 1 understant of the photo information is in the photo information in the photo i	said provisions. It is and that the above info	understood that mation may be sai for the tarm or cov sement shall be a tive Code rule nu	the purchasi of the Vehicle Se plect to verification and that this Ap prage written as determined by the factive from the date of Bale of mber R20-6-407(E)(4)	Prorisional Impartients' vice Contract is NOT a plication may be rejected Administrator in its sole the agreement and the
exceptions section, and have read and understood opplinament to purchase or obtain thrancing lunders any of the above information is incorrect or if the above iscretion. For residents of the State of Arizona, this greement is additionally subject to all the provisions Pumu L. Budley.	sald provisions. It is and that the above into Vehicle a not eligible Bervice contract agre of Artzona Administra	understood that metion may be sul for the term or cov ement, shall be a titve Code rule nur	give yunk mooried Control of the purchash of this Vehicle Se juict to verification and that this Ap engle written as determined by the fective from the date of Bale of fiber R20-8-407(E)(4)	Provisional Impartment vice Contract is NOT a ploation may be rejected Administrator in its solutile systems and the systems and the
EXECUTIONS SECTION, and have read and understood oppirement to purchase or obtain timercing lunders any of the above information is incorrect or if the above information is incorrect or if the above information. For residents of the State of Arizons, this greement is additionally subject to all the provisions Pumu L. Bradley USTOMER SIGNATURE	said provisions. It is and that the above into Vehicle at not eligible Bervice contract agre of Artzona Administra	understood that mation may be sui for the term or cov sement shall be e- three Code rule nur  AUTHORIZ  - Date:	g the Junist Important Control g the purchash of this Vehicle Se juict to verification and that this Ap mage written as determined by the fective from the date of Bale of fiber R20-8-407(E)(4)  FOR REFRESENTATIVE OF SELL  8/21/12	Profisional Ambatters* whose Centract is NOT a pilication may be rejected Administrator in its sols the agreement and the
EXECUTIONS SECTION, and have read and understood opportunity to purchase or obtain financing lunders any of the above information is incorrect or if the above information is incorrect or if the above incretion. For residents of the State of Arizons, this greement is additionally subject to all the provisions Purchase Sectionally subject to all the provisions USTOMER SIGNATURE  USTOMER SIGNATURE  S SERVICE CONTRACT IS INSURED FOR ITS LIAITONAL CASUALTY COMPANY, A MEMBER COMMINISTRATOR WITHIN SIXTY (50) DAYS (THIRTY WITHIN	said provisions. It is and that the above into Vehicle a not eighble Service contract agree of Artzona Administra	auridenticod that institute of that must be set the Code rule nut	g the Junist Important Control of the purchash of this Vehicle Se ject to verification and that this Ap engle writin as determined by the fective from the data of Sela of riber R20-8-407(E)(4)  TREMBURSEMENT INSURAN  I REIMBURSEMENT INSURAN  B group, If WE DO NOT SETTI EIFT OF YOUR PROOF OF 100 ALIE A 78-2814 ANDORSEMENT	Provisional Imhations' vide Centract is NOT e piloation may be rejected Administrator in its solu- the agreement and the ling DEALER  CE POLICY ISSUED BY E YOUR CLAMYS, AS 83, YOU MAY MAKE A
exceptions section, and have read and understood equivement to purchase or obtain firancing I understood sequivement to purchase or obtain firancing I understood stay of the above information is incomed or if he above secretion. For residents of the State of Arizons, this agreement is additionally subject to all the provisions Purchase Data:   20 STOMER SIGNATURE  FUNCTIONAL CASUALTY COMPANY, A MEMBER COMMINISTRATOR WITHIN SIGNY (60) DAYS (THIRTY AM DIRECTLY AGAINST: NATIONAL CASUALTY (MPORTANT: Before beginning any repair of the property of the provisions of the	said provisions. It is and that the above into Vehicle a not eighble Service contract agree of Artzona Administra	auderstood that imation may be suit for the term or coverement shall be eather Code rule rule.  AUTHORIZATION Date:  **Date:**  RVICE CONTRACTORNAGE Insurance CONTRACTORNAGE INSURANCE CONTRACTORNAGE INSURANCE CALL PROCESS	g the Junist Important Control of the purchash of this Vehicle Se ject to verification and that this Ap engle writin as determined by the fective from the data of Sela of riber R20-8-407(E)(4)  TREMBURSEMENT INSURAN  I REIMBURSEMENT INSURAN  B group, If WE DO NOT SETTI EIFT OF YOUR PROOF OF 100 ALIE A 78-2814 ANDORSEMENT	Provisional Imitations' rivice Centract is NOT a piloation may be rejected Administrator in its acts the agreement and the ling DEALER  CE POLICY ISSUED BY E YOUR CLAIMIS, AS 83, YOU MAY MAKE A

EXHIBIT

Description

## WYNN'S PLUS M USED VEHICLE SERVICE CONTRACT/APPLICATION



WYNN'S EXTENDED CARE, INC. P.O. Box 2470, Bres, CA 92822 1-800-901-8182



This document is an Application for a Vehicle Service Contract. If this Application is accepted to then it will become Your Contract (THIS STATEMENT IS NOT APPLICABLE IN ARIZONA). The violations from further than the benefit on it this Contract C

CUSTOM	ER INFORMATIO	ON	7,500	SELLING DEALER	ned in the "Definitions" section below
	100			Name	
Address				Address 7	· ·
City		State	- T40 []	10H 11	State Zio
Telephone		(	11/11/15	Total Octaber	
VEHICLE	INFORMATION		21011	Andrew	No.
Vehicle id	entification Numi	ber (VIN)	WILLIAM STATE	Current Odometer Reading	
Year	Make	Model	Class	Miles (Not to exc Contract Price \$	med 175,000 miles)
Lienholde	r - Credit Accep	tance		Vehicle Purchase Price \$	<del></del>
CONTRAC	T INFORMATIO	N	Shires		
Standard [	Deductible: \$100			CA Approval #:	
		COV	ERAGE TERM (Pleas	e check one how	
Coverage 1	Type: Wynn's Plu	s Deluxe Coverage	, , , , , , , , , , , , , , , , , , , ,		•
		_		LJ24	Months/ 24,000 Miles
	Coverage begins on the date that the Contract was purchased and expires upon the passing of the number of months or miles specified above, whichever occurs first. This Contract must be purchased on date of Vehicle sale.				
ADDITION	AL COVERAGES	(Must be purchased	if Vehicle is squipped	with the following — check those that	
☐ Vehicles	i with 100.001-12:	5.000 Miles	☐ Exotic Vehicle		
☐ Vehicles	with 125.001-15	D OOO Allies		eering/Four Wheel Driva	☐ Turbo/Supercharger
☐ Diesel	with 150,001-17	5,000 Miles	☐ One Ton		Current + 11 Model Years
			☐ One Ton/4x4/	Diesel/Turbo Combined	☐ Current + 12 Model Years ☐ Current + 13 Model Years
on the odo	neter at the date	High-Tech coverage of Contract purchase	is included as part of a.	the Wynn's Plus Deluxe Coverage if the	Vehicle has 100,000 miles or less
CONTRAC	TOBLIGOR (We,	Us or Our): Adminis	traine		
I have agreed to and acknowledge the maintenance schedule, the claim process, the coverage provided, the time and mileage institutions, the exclusions of coverage, the cancellation provisions of this Contract including the "Other Impedant Contract Provisions/Implations" exceptions section, and have read and understood said provisions. It is understood that the purchase of this Vehicle Service Contract is NOT a if any of the above information may be subject to verification and that this Application may be rejected discretion. For residents of the State of Arizona, this Service contract agreement shall be effective from the date of Sale of the agreement and the agreement is additionally subject to all the provisions of Arizona Administrative Code rule number R20-8-407(E)(4).					
CUSTOMER	SIGNATURE			ALTHORIST DESCRIPTION	
Purchase Da	ite:	7		AUTHORIZED REPRESENTATIV	E OF SELLING DEALER
		<del></del>		Date:	

THIS SERVICE CONTRACT IS INSURED FOR ITS LIABILITY UNDER A SERVICE CONTRACT REIMBURSEMENT INSURANCE POLICY ISSUED BY NATIONAL CASUALTY COMPANY, A MEMBER COMPANY OF THE Nationwide insurance group. If we do not settle your claims), as administrator within sixty (60) days (Thirty (30) days in arizona) of our receipt of your proof of loss, you may make a claim directly against: National Casualty Company, P.O. BOX 4110, SCOTTSDALE, AZ 85261-4110 (800) 423-7675.

IMPORTANT: Before beginning any repair work on Your Vehicle, call Wynn's Extended Care at 1-800-901-6182

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The Selling Dealer agrees that all sums paid by You under the terms of this Costract, excluding a commission earned by the Selling Dealer and an administrative fee earned by the shall be submitted on You'r behalf to NATIONAL CASUALTY COSTRARY for the purpose of insuring the payment of Your claims under this Contract, Protection under this Contract is the primary responsibility of NATIONAL CASUALTY COSTRARY. The Selling Dealer agrees that it has no authority to control the use of or withdraw such sums, or any portion thereof.

We agree that in return for an administrative fee paid by You, this Contract will be administ Your behalf. Please refer to the "Your Obligations" section of this Contract.

### DEFINITIONS

- "Administrator" means When's Extended Care, Inc.
  "Application" means this Application for a Contract.
  "Bruskdown" means the local failure of any Covered Part to perform its function due solely to defect in workmartshy or motiental.
  "Contract" means this Application once it is accepted by Administrator of at all, "Contract" means this Application once it is accepted by Administrator of at all, "Contract" means the affect of the Endowment or manifest on the first open of the
- materially or material, is this Application once it is accepted by Administrator (if at eit). " means the price of this Contract as specified on the first page of this
- stract Ohitgor" means the Administrator.

- "Covered Birestotown" means a Breakdown that is covered by this Contract, as specified in the "Our Obligations" section below.
  "Covered Part" means an item listed as a Covered Part in the "Covered Parts" section

- below.

  Covered Repair\* means a repair to a Covered Part approved by the Administrator.

  Townselfibe\* means the Deductible, if any, shown on the first page of this Contract.

  Testallinent Coutract\* means the agreement You sign with the Selling Desire whereby
  You agree to buy the Vehicle on credit.

  "Licentedate" means the entity to whom the Selling Ossier assigns an instatiment Contract
  as identified on the first page of this Contract.

  "Limits of Liability" has the meaning given to such term in the "Other important Contract

  "Limits of Liability" has the meaning given to such term in the "Other important Contract

  "Liability" and the meaning given to such term in the "Other important Contract

  "Liability "rear and the meaning given to such term in the "Other important Contract

  "Liability" means the automobile desire identified on the first page of this Contract.

  "Selling Desire" means the submobile desire identified on the first page of this Contract.
- le Manufacturer" means the menufacturer of the Ve 'Us" and "Dur" refers to Wynn's Extended Care, inc. "Your," "Yours" and "I" refer to the customer ide er identified on the first cage of this

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CUSTOMER COPY

Item No. 9M4224

## YOUR OBLIGATIONS

- order for this Contract to remain in force, You must: Change the oil and oil litter in the Yehicle at least every air (6) months or 5,000 miles, whichever comes first, or at the intervals specified by the Yehicle
- Replace the timing belt in the Vehicle at the Intervats specified by the Vehicle
- Manufacturer; Performs all other maintenance and servicing of the Vehicle as recommended by the Vehicle Manufacturer; and Neap and make evallable to the Administrator upon request verifiable signed receipts that show that the above required maintanance and servicing were timely performed.

- 2. In order for a claim payment to be made under this Contract:

  You must have Your repair facility obtain an authorization number from the Administrator prior to beginning any repair to a Covered Part;
  You must pay the Beductible (if any) for all Covered Repairs performed in a single visit to a repair facility; and
  You are responsible for authorizing and paying for any transform or diagnostic time medical to determine it Your Vehicle has a Covered Breakdown, if the Administrator determines that there is a Covered Breakdown, then the will pay for the reasonable cost of the teardown and diagnostic time as part of the Covered Repair.
  - itepear.

    You must send all repair documentation requested by the Administrator to the

## WYNN'S EXTENDED CARE, INC. - P.O. Box 2470, Bres., CA 92822

To make a claim, call the Administrator toff-free at (800) 901-6182, From Haward, call (714) 988-1900. Claims Department hours are Monday through Friday, 5 a.m. to 4 p.m., Facilic Time. CLAMS MUST BE SUBMITTED WITHIN 180 DAYS FROM AUTHORIZATION TO QUALIFY FOR REMISURSEMENT.

- Convered Breakdowns (Deductible Angles). If a Covered Part has a Breakdown during the term of this Contract. We will pay You of the repair facility, less the Deductible (If any), up to if the Covered Part(a) that caused the Breakdown, but only it.
   You have med Your obtigations as described in this Contract; and
   The Breakdown is not one of the excluded Breakdowns is and under the heading "Exclusions—What This Contract Ocea Not Covier" below.

## This Contract refers to a Britishdown that is covered as a Covered Break

Replacement parts can be of like kind and quality. They may include new, remanufactured or used parts as determined by the Administrator. The use of non-original manufactures a parts is permitted.

Administrator reserves the right to inspect any Vehicle prior to authorization of a claim.

- 2. Solditional Benefits (No Deductible)

  Benefit Car. We will reimburse You for a rental car at a rate of up to \$10.00 for every eight (8) hours of labor time required to complete a Coversal Repair, up to a maximum of \$150.00 per Coversal Benefit (10) for the required to complete a Coversal Repair (10) for individual you no obstaining a part needed to complete a Coversal Repair (10) will reimburse You for a nested car for up to an additional two (2) days. Labor time required is determined from the national repair means in use by the repair facility. Your must provide the Administrator with a valid receipt from a licensed rental agency to obtain reimbursement for a rental car.

  Ioszins. We will reimburse You for towing if the Vehicle is deabled due to a Coversal Brestdown, up to a maximum of \$50 per occurrence. You must provide the Administrator with a valid receipt to obtain reimbursement for lowing.

Subject to the terms and conditions of this Contract, We will pay or reinhouse You for the reasonable costs to repair or replace any or all of the following listed Covered Parts (for the subject to the below that You have purchased) that fell as the result of a Covered Parts (for the subject to the exclusions issied in the "Exclusions—What This Contract Does Not Cover' syclian below. For convenience, the Covered Parts are listed next to the vehicle systems its with they reinte. The Vehicle systems listed are not Covered Parts

## Mynn's Plus Deluxe Coverage

Sopine – All Internal Lubricated Parks, cylinder block, cylinder headte, harmonic hateness, supercharger, liming gear, chain and bolt, (desei injectors and injection pump are covered it selected on first page of Contract and surcharge is paid of the time of said.
 Transmission – Transmission case and all Internal Lubricated Parks, forque converter and

- Transmission Transmission case and as unernos was received to the shafe, universal vacuum modulator.

  Orive Antie(s) Drive axie housing and all internal Lutericated Parts, drive shafe, universal joints, and constant velocity joint bood.

  Transfer Gase Transfer case and all internal Lutericated Parts.

  Steering Steering gear box or rack and all internal Lutericated Parts, power steering pump. Steering column shaft, steering column shaft, couplings, tie rod ends, draglink, pitman arm and ider and Allemator, voltage regulator, starter motor and starter solenold.

  Electrical Alternator, voltage regulator, starter motor and starter solenold.

  Engine Head gasket, timing cover, timing beit, intake and exhaust manifolds, valve covers, oil pan and engine mounts.

  Transmission Fex plate and transmission mounts.

- oil part and engine mounts.

  1. Transmission First plate and transmission mounts.

  2. Transmission First plate and transmission mounts.

  3. Air Conditioner Conditioner is lactory or dealer installed equipment.

  10. Electrical Ignition module, (pinition coil, pole pieces and windshied wiper motors.

  11. Suspensione Control arms, control arm straits, bearings and bushings, radius arm, radius arm bushing, stabilizer bar, stabilizer link, stabilizer bushing, spindle, wheel bearings, and

- errit prospany, subspected but, attainment and, accounted outsiming, spension, whose beginning, and briston bars.

  12. Cooling Water pump, engine cooling fan motor, radiator, radiator fan and fan clutch.

  13. Finel Fuel delivery pump, tred injectors and fuel tank.

  14. Brake Standard and ASS brakes system master cylander, ASS accumulator, ASS control module, ASS pump, ASS motor, ASS reservoir and ASS wheel speed sensors, power brake cylinder, vacuum sarate booster pump, compensating varve, disc crake calipers, wheel cylinders, involutable lines and hydratialic lines that stiffings.

  15. Seals and Gestarts Leaking Seals and Gasterts on any Covered Part listed above, provided that the Used Vehicle has 100,000 downester miles or the date of Covered Purchase. Align-Tech (Coverage is included on Vehicles with 100,000 odomester miles or less on the date of Covered Parthese.) Power seat motor, power enterma motor, power window motors, power or enterma motor, power window motors, or the date of control could be particled to the operation of the Vehicle (barried out Bights/famps are not covered), control dash power supply, and cross control module and servo/transducer,

fuel sending unit, fuel gauge, metal fuel delivery lines, idle speed motor, manifold pressure, manifold temperature, throttle position mass air flow, coygen, coolant temperature, vehicle speed, camstaft, and cranishaft angle sensors, BCM, E.C.M., primary fuel injection computer, and temperature control programmer.

overed Parts include fluids when required as part of the repair or replacement of another overed Part

## EXCLUSIONS — WHAT THIS CONTRACT DOES NOT COVER

- This Contract provides no benefits or coverage and We have no obligation under this
- A Breakdown caused by lack of customery, proper or Vehicle Manufacture.
- stated manufactures. Sakdowe caused by contamination of or lack of proper fuels, fixids, contants dricants, including a Breakdown caused by a failure to replace seats or goskets
- or lobricants, including a Breakdown caused by a failure to replace scale or gaskets in a timely manner.

  A Breakdown caused by towing a traiter, another verticle or any other object unless.

  A Breakdown caused by towing a traiter, another verticle or any other object unless. A Breakdown parts in connection with a Covered Repair of any parts in connection with a Covered Repair of any parts in connection with a Covered Repair or vere not damaged by the faiture of a Covered Part. Such repair or replacement is an improvement to Your Victoria and a son of covered by this Contract of the Covered Repair or vere not damaged by the Victoria and is not covered by this Contract. When the parts of the Covered Repair or vere not damaged by the Victoria and a improvement to Your Victoria and the Covered Repair or vere not damaged by the Contract, of the or of which would have been obvious and apparent if first component was inspected at time of purchase.

  A Breakdown caused by or involving modifications or additions to Your Vehicle unless those involitications or additions were purformed or recommended by the Vehicle Metallown caused by a time of purchase.

- A Breakdown caused by off-roading, misuse, abuse, racing or any form of
- compension.

  Any cost covered by a repair incility's or part supplier's guarantee, or any cost which would normally be covered by a Vehicle Manufacturer's warranty or a dealer warranty required under state law, whether or not such warranty is in force respecting Your Vehicle.

  Costs or other damages caused by the failure of a part listed in this Contract as an architecture.

2. Costs or other demages caused by centinued Vehicle operation after the Breakdown and caused part.

10. Damage to the Vehicle caused by continued Vehicle operation after the Breakdown of a Coverad Part.

11. Any liability, cost or demages You incur or enzy incur to any third porties, other than for Coverad Parts.

12. A Breakdown caused by overheating, not or corresion.

13. A Breakdown caused by collision, fire, electrical fire or anothlown, theft, freezing, vandatism, riot, explosion, lightness, earthquake, whotstern, halt, water, flood, acts of public entering or any poverment authority, or for any hazard insurable under standard physical damage insurance policies whether or not such insurance is in force respecting your vehicle.

14. A Breakdown and occurring in the United States or Canada.

15. Loss of use, loss of time, lost profits or savings, inconvenience, commercial loss, or other incidental or carring the first plant or developed any person erising out of the operation, resistencemes or use of Your Vehicle whether or not resided to a Breakdown.

- Breakdows.

  17. Any cost or other benefit for which the Vehicle Manufacturer has announced its responsibility through any means including public receils or factory service butletine.

  18. Any part not covered or exchaled by the original Vehicle Manufacturer's warranty.

  19. Loss of compression through gradual failure of rings and valves.

  20. A gradual reduction to performance capability due to day-to-day routine operation.

  21. The maintenance services and parts described in paragraph 1 under "Your Obligations" or in the Vehicle Manufacturer's maintenance schedule for Your Valueia.
- Other normal maintenance services and parts, including, without finitiation, engine time-up, sparit plags, ignition wires, distributor cap and rotor, carbureter, EGR valve, buttiendes, filters, intricants or fletist, air conditioning refrigareant or engine as part of the repair or replacement of a Covered Party, ell house and belts that are not specificable listed ender "Covered Party," wiper blades, brake pads and shoes, and savoritors, carbon and drams, suspension alignment, time, wheel belancing, shock of the savoritors, exhaust system, friction clutch disc and pressure plate, and clutch throw out bearing.
- absorbers, emeant system, viction cused date and pressure plate, and citric litrow out bearing.

  23. Glass, glass framework and fastening adhesives, sealed beam headlamps, light boils, tenses, trim, moldings, bright metal, upholstery and carpeting, paint, sheet boils, tenses, trim, moldings, bright metal, upholstery and carpeting, paint, sheet metal, body penets, structural vesion.

  24. Aftermarket accessories or non-original equipment, components and systems not installed by the Vehicle Meantacturer, including, without institution, and thefit oystems, radia/speaker equipment, slephones, critise control and suaroof.

  25. GP3 novigation systems and TV/Vedoo\*Critertainment Systems.

  26. Damage to a Covered Part caused by a part that is not a Covered Part.

  27. Repairs performed without Our prior authorization.

- In addition, this Contract provides no benefits or coverage and We have no obligation under this Contract provides no benefits or coverage and We have no obligation under this Contract it.

  1. The Vahidas odemeter tails, or for any reason does not record the actual mileage of Your Vehida siter purchase date, and You do not have it repaired and the mileage carrifed within thirty (30) days of faiture data.

  2. Your Vehicle is used for business, deliveries, construction or commercial hauting, or as a postal vehicle, tand, police car or other emergency vehicle.

  3. Your vehicle to someone else.

  4. Your Vehicle is equipped with a snowplow or used to plow snow.

  5. You are calleg or have used Your Vehicle in a manner that is not recommended by the Vehicle Manufacturer is original specifical items.

  7. Your Vehicle is equipped to use fuel other than gusotine or diesel.

## HOW COVERAGE MAY BE TRANSFERRED

- if You self Your Vehicle You may bransfer this Contract to the new owner, but only if:

  You are the first hadder of this Contract;
  Your Vehicle is said to a private party;
  The Administrator receives from You the completed Transfer Request Form (see below) within thirty (20) days after the date You seel Your Vehicle;
  You pay the Administrator a \$50.00 bransfer fee, and
  You provide the Administrator with copies of all Vehicle maintenance and service receipts required by this Contract (see "Your Obligations" section above).

The transfer will be effective when You receive a transfer confirmation letter from the Administrator. If the purchase of Your Vehicle was tinanced and Your Vehicle is a total loss or to repossessed, Your rights and obligations under this Contract immediately and automatically transfer to the Lienholder

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2 of 6 /

item No. 9M4224

	Administrator: TRANSFER REQUEST FORM
	I am bransferring this Contract in accordance with the provisions stated in this Contract. I am enclosing a \$50,00 check or miney order payable to Wynn's Extended Care, Inc. I have provided  Manual Manual Manual Care, Inc. I have provided  Manual Manual Manual Care, Inc. I have provided
	Name of New Owner
١	Midress
I	Date of Transfer State Zip State Zip
l	Signature of New Owner
L	Signature of Vathicle Seller
1	NSFER APPI ICATION

To transfer this Contract, complete the Transfer Request Form and mail it with a photocopy of the front of this Contract to the Adesthistrator at the following address:

WYNN'S EXTENDED CARE, INC. - P.O. Box 2470, Brea, CA 92822

## **CANCELLATION OF THIS CONTRACT**

You may cancel this Contract by contacting the Administrator or Lienholder.

### By Uz

e reserve the right to cancel this Contract and will not pay for a Covered Breakdown it.

The Vehicle ofteneter falls, or for any reason does not record the actual mileage of Your Vehicle ofter purchase date, and You do not have it repaired and the mileage certified within Your Vehicle is used for histogram.

- thirty (3.0 days of leature date.

  Your Vehicle is used for business, deliveries, construction or commercial hauting, or as a
  postal vehicle, bod, police car or other emergency vehicle.

  Your prehicle is acquipped with a snowplow or used to plow snow.

  You are using or have used Your Vehicle in a manner that is not recommended by the

  Methicle Manufacturer.

- Your Vehicle is modified from the Vehicle Manufacturer's original specifications.

You understand and acknowledge that the Liembolder (if any) has the right to cancel this Contract if the Vehicle is repassessed or destroyed or You are otherwise in default of Your obligations to repay the amount financed by the Liembolder.

Behinds and Cheroes

You will be entitled to a full refund of the Contract Pyleo II You provide a written notice of cancellation to the Administrator or Lienholdér within the first thirty (30) days after the Contract purchase date, and if You have not filed a claim under this Contract. If You provide a written notice of cancellation to the Administrator or Lienholder after the first thirty (30) days after the Contract purchase date, or if We or the Lienholder cancels this Contract it any time, You will be entitled to a promised refund of the Contract Price fless a \$50.00 cancellation feet besed on the greater of the turnster of days the Contract was in force or the naftes driven compared to the total line or Vishiele miseage specified on the first page of the Contract under "Coverage Terms." Your cancellation notice must be accomparated by a copy of an odometer disclosure statement or equivalent document verifying the current miseage of the Verbick. The term of this Contract contract for cancellation purposes will be based on the date You purchased Your Contract and the Verbick mileage of the date purchased. If the Contract Price was financed, any and all refunds will be paid to You by the Administrator or Lienholder.

## OTHER IMPORTANT CONTRACT PROVISIONS/LIMITATIONS

Lemma 11.50s seminars

The Limit of Our Liability for any Govered Breakdown or series of Covered Breakdowns related in time or cause shall not exceed the actual cash value of Your Vehicles at the time of Covered Breakdown as determined by the Administrator in its sole discretion in accordance with the then current National Auto Deaters Association Appraisal Guide Trade-in Price. The Limit of Our Liability for all Covered Breakdowns occurring during the term of this Contract is the amount of the Vehicle purchase price. These limits are referred to in this Contract as "Limits of Liability."

### Que Rights Against Others

If You receive any benefits under this Contract, the well be entitled to all Your rights of recovery against any manufacturer, repairer or other party who may be responsible to You for the casts covered by this Contract or for any other payment made by the if the sat, You agree to help the enforce these rights. You also agree to cooperate and help its in any other matter concerning

This Contract contains the entire agreement between You and the and supersedes any and all prior and contemporaneous agreements both written and verteal) between You and the concerning the subject matter of this Contract. This Contract is not valid unless signed by both You and an authorized representative of the Setting Dealer.

### When this Contract will End

- This Contract will terminate when:

  Your Vehicle reaches the time or miseage limitation specified on the first page of this Contract;
  You sell Year Vehicle unless this Contract is properly transferred as provided in the section of this Contract entitled "How Coverage May Be Transferred," or

  This Contract is concelled as outlined in the "Cancellation of This Contract" section above.

Any dispute arising out of or relating to this Contract shall be settled by final and binding arbitration.

- Screening Law and Venue. The arbitration stati be conducted before a panel of three arbitrators. Any judgment and/or award that the arbitrations render may be exterted and endored by any court of competent jurisdiction. The arbitration shall take place in Grange County, California, unless the parties agree otherwise. The parties consent to personal jurisdiction before any court located in the state in which the arbitration is held.
- Costs. Each party shall pay the fees of its own atturneys, the expenses of its witnesses, and all other expenses connected with the presentation of its case. The parties shall share equally the cost of arbitration and the fees charged by the arbitrators.

- Observery. Each party shall be limited to the tollowing pre-arbitration discovery; two (2) depositions; thirty (SQ) interrogationies, each consisting of no more than three parts; twenty (20) requests for production of documents, each consisting of no more than three parts; and twenty (20) requests for adjulation. Additional discovery shall be permitted at the discretion of the arbitrators.
- No. Punitive <u>Departure</u>. The arbitrators shall not have authority to award punitive damages or interest, including pre-swell interest, in any arbitration proceedings hereunder.
- In the event a dispute is brought between the Lienholder and the Vehicle owner, and the Administrator is made a party to that arbitration, then in that event the arbitration provision contained in the Sales Fisance Agreement shall govern.

## State Law Disclosures

Some of the states in which We are selling Vehicle Service Contracts require that We make carishs additional disclosures to You or require that some of the terms and conditions of this Contract be different from the standard lerms and conditions specified above. These additional disclosures and different terms and conditions are set forth below. They apply to You if You proclassed this Contract in one of the states specified below:

ph under "Cancellation Of This Contract—Refunds And Charges" is replaced in its

Seasons
The priagraph under "Cancellation of This Contract—Retunds And Charges" is replaced in its entirely with the following:
"You will be entitled to a full retund of the Contract Price if You provide a written notice of cancellation to the Administrator or Lieutholder within the first thirty (30) days after the Contract purchase date, and if You have not their a claim under this Contract. If You provide a written notice of cancellation to the Administrator or Lieutholder either the first thirty (30) days after the Contract purchase date, or if the or the Lieutholder cancels this Contract at any time, You will be entitled to a promised retained the Contract Price pleas a \$25.00 cancellation ten) beard on the greater of the number of days the Contract Price pleas a \$25.00 cancellation ten) beard on the greater of the number of days the Contract Price pleas a \$25.00 cancellation ten) beard on the greater of the number of days the Contract Price of the Contract of the total time or whicher miseographic accurant verifying the current miseograph of the Whitch: The term of the Contract for cancellation rotics must be based on the date You punchased Your Contract and the Vehicle: The term of the Contract of cancellation purposes will be based on the date You punchased Your Contract and the Vehicle: The term of the Leebooker. A ten porcant (10%) penalty per month will be added to any retund that is not paid or condited within torly-the (45) days after the Administrator or Liescholder receives Your request for cancellation. If the Contract Price was not linanced, any and all refunds will be paid to You by the Administrator or Liescholder."

Automa

DOOS

Under the section entitled "Definitions", "Contract" is ammended to include: This Vehicle Service
Contract agreement is effective on the date of sale by the Setting Osaler and any cancellation of
the Contract or the Contract's coveragets are audject to gill the provisions stated by the Antonia
Administration Code ("A.A.C.") rule number R2G-4-407(EV).
In the "Antitration" section under "Other Important Contract Provisions/Limitations" the second
sentence under the first builds point « Governing Lave and Venue" is amended to read: "The arbitration
shall take place in Arizona."

- in the "Amiterasions account under turns impairment which and the proper transfer the first build point of Governite Laws and Venug is amended to read: "The arbitration stell state place in Arbons." Arbitration section under "Other trapots on the a comparison with the Arbons Department of Issuance (A.D.O.I.) for any remady, including those subject to the provisiones Limitations." Arbitration does not prevent two from Year rights to the a comparison with the Arbons Department of Issuance (A.D.O.I.) for any remady, including those subject to the provisiones stated by A.B.. 5, 52 1095.04 and 20 1095.09. You may constact the A.D.O.I. at 1-900-325-2548. The A.D.O.I. address to 2910 N. 44th St., Suite 210, Private, A.R. 55018-7256 Albertoire: Consumer Arbitra Defeat.

  A.Z. A Breakdowse caused by contamination of or lack of proper fuels, coolants or habricants, including a Breakdowse caused by a situate to replace story capabile in a limitely number after You purchased the Vehicle from the Seitling Dealer.

  A.S. A Breakdowse caused by which from the Seitling Dealer.

  A.B. A.B. Under "Exclusione What This Construct Does Not Cover" is desired in its entirety.

  A.B. A Breakdowse caused by or which you multiple or additions to Your Vehicle by You or with Your knowledge unless those modifications or additions to Your Vehicle by You or with Your knowledge unless those modifications or additions were performed or recommended to read.

  The A.T. under "Exclusione What This Construct Does Not Cover" is ammended to read.

  The Vehicle Manafacturer.

  What This Construct Does Not Cover "is ammended to read.

  Then A.T. under "Exclusione What This Construct Does Not Cover" is ammended to read.

- the Vehicle Manufacturer.

  Han A.7 under "Exclusions What This Contract Does Not Cover" is ammended to read:

  A.7 A Breakdows caused by off-roading, misuse, plause, racing or any form of competition after

  the purchased the Vehicle from the Setting Dealer.

  the E.5 under "Exclusions What This Contract Does Not Cover" is ammended to read:

  2.6 Your Vehicle is modified from the Vehicle Manufacturer's original specifications by Your or 7. Item A.7 under "Exchesion A.7 A Breakdown cause
- with Your knowledge.
  The section entitled "Cannesterline Of This Contract By Us", the last builet is aronneded to read-Your Vehicle is modified by You or with Your knowledge from the Vehicle Manufacturer's original
- Name Versions in American by the state of Tries Contract Refunds And Charges" is ammended to include the following: No claim incurred or paid shall be deducted from the amount to be refunded. State Law and Administrative Code supercade any other provisions herein. We are primarily responsible for providing any refund to You to which You may be entitled under this Contract.

Arkaques

1. The following sentence is added at the top of the first page of this Contract:

"Perchase of this Contract is not required in order to perchase or obtain financing for

a motor vehicle."
The paragraph under the Customer Signature section on the first page of this Combract is replaced with the following paragraph:
"THIS SERVICE CONTRACT IS ANSIRED FOR ITS LIABILITY UNDER A SERVICE CONTRACT REMBURISHMENT INSURANCE POLICY ISSUED BY MATIONAL CASUALTY COMPANY, A MEMBER COMPANY OF THE NATIONATION BY MARINAGE GROUP, F WE DO NOT SETTLE TOUR CLAMAS, AS ADMINISTRATOR WITHIN SCOY (50) DAYS OF OWN RECEIPT OF YOUR PROOF OF LOSS, YOU MAY MAKE A CLAM DIRECTLY AGAINST: NATIONAL CASUALTY COMPANY, P.O. BOX 4110, SCOTTSDALE, AZ 85261-4110, THE TOLL-FREE TELEPHONE RUMBER FOR NATIONAL CASUALTY COMPANY 5 (800) 423-7675."

California
Performence to You under this Contract is guaranteed by a California approved insurance conspany.
You may file a claim with this insurance company if any promise made in the Contract has been

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CUSTOMER COPY

Item No. 9M4224

deried or has not been honored within 60 days from the date proof of loss was filed. The name and address of the bisurance company is NATIONAL CASUALTY COMPANY, P.O. Box 4110, Scotlades, AZ 63261-4110 (800) 423-7675. If You are not satisfied with the insurance company's caponise, You may contact the Casifornia Department of Insurance at (600) 927-4357

The Contract Obliger is Wynn's Extended Care, Inc., P.O. Box 2470, Brea, CA 92822 (800) 971-6182. Our California Vehicle Service Contract Provider License number is 0032110.

The "Arbitration" section under "Other important Contract Provisions/Limitations" is amended to include: You may first file a complaint with the insurer and the California Department of insurance. If Your complaint is not settled, then Arbitration will apply.

REQUIDES and Charges under the "Cappellation Of This Contract" section is amended to read:

You will be entitled to a full retund of the Contract Price II You provide a written notice of cancellation to the Administration or Literatories within the first sindy (GI) days after the Contract purchase date in the Webbickes and thirty (GI) days or a literal Vehicle, and IV You have not filed a claim under litis Contract. If You provide a written notice of cancellation to the Administration or Literatories and thirty (GI) days for a literal Vehicle, and IV You have not filed a claim under literatories and thirty graph after the Contract purchase date, or If We or the Lientander laber to literate and the You will be entitled to a provided retund of the Contract Price (less a 55.00 control for both the Contract of the You have the greater of the number of days the Contract with force or 'Tir miles driven compared to the total time or Vehicle mileage specified on the first page of the Contract under 'Coverage Term.' Your cancellation notice misst be accompanied by a copy of se chamber discussive statement or equivalent document verifying the current mileage of the Vehicle not the first page of the third that the proposes will be based on the date You purchased Your Contract and the Vehicle mileage on the date purchased and the Vehicle mileage on the date purchased. If the Contract Price was not financed, any and all refunds will be paid to the Lienaholder. If the Contract Price was not financed, any and all refunds will be paid to You by the Administration or Lienaholder.

Connecticut Public Act, 87-393, Laws 1987, requires an automobile dealer to provide a warranty covering certain classes of used motor Vehicles as follows:

<u>Used Vehicles with a sale price of \$3,000 but less than \$5,000</u> Provides Coverage for 30 days or 1,500 miles, whichever occurs to

Listed Vehicles with a safe price of \$5,000 or more Provides Coverage for 80 days or 3,000 miles, whichever on

The Vehicle You have purchased may be covered by this law. If so, the following is added to this Contract: in addition to the dealer warranty required by this law. If so, the following is added to this Contract, which may provide You with additional protection during the dealer warranty period and provides protection after the dealer warranty has expired. You have been charged separately only for this Contract. The required dealer warranty has expired. You have been charged separately definitions, component coverage and exclusions stated in this Contract apply only to this Contract.

You may pursue entimation to settle disputes between You and the Administrator. A written complaint containing a description of the dispute; the purchase or lease price of the Vehicle, the cost of the repair of the Vehicle and a copy of Year Agreement may be mailed its: State of Connecticit, Insurance Department, P.O. Box 816, Hartford, CT 06142-0816, Attention: Consumer Affaire Division.

If Your Contract expires while Your Vehicle is being repaired due to an approved claim by the Administrator, and your Coverage Yerm is only for one year, the Contract will remain in effect until Your Vehicle is repaired by the repair facility that initiated the approved claim.

Under the Section entitled "Campalistics Of This Courses", subscales "Se Year" is amended to react You may cancel this Contract if the Vehicle is returned, sold, lost, stolen or destroyed, or at any time by contacting the Administrator or Lieuhelder.

- Unless otherwise specified on the first page of the Coeffreet, You paid for this Confirect in cash.

  If You Brancad the Confirect Price, the terms of the Brancing are contained in a separate
  Uniter "Exclusions What This Confired Bose Not Cover":

  a. Item A.5 is amended to read:

  5. Pre-existing damage or a Broakdown known to You that occurred before Year purchase
  of the Confired, either of which would have been obvious and apparent if that component
  it. Item A.6 is amended to read:
- was propocled at time of purchase."

  Item A.G is amended to read:

  A. A Breakdown coulsed by or involving modifications or additions to Your Vehicle for by or known to Your Vehicle in Note modifications or additions were performed or recommed. Item D.G is amended to read:

  S. Your Vehicle incedied by You or with Your knowledge from the Vehicle Manufactions."

  The section entitled "Cartectistion Of This Contract."

  Section entitled "Cartectistion Of This Contract."

  Between the Vehicle in the Vehicle of This Contract. ns to Your Vehicle mark
- The section exhibited "Catacetation Of This Contract—Redunds And Charges" is replaced in in a ridging appellications.

  The section exhibited "Catacetation Of This Contract—Redunds And Charges" is replaced in in entitlerly with the following: "You will be entitled to a full redund of the Contract Price if You provide a switten motion of cancetation to the Administrator or Lientholder within the first thinty (20) days at written motion of cancetation to the Administrator or Lientholder after the first thinty (20) days after the Contract are provided in the Redunds and the Contract are the first thinty (20) days after the Contract are shown in the Redunds and Redunds and the Redunds and Redunds a

The section entitled "Cancellation Of This Contract—By Us" is replaced with the billowing:

"By Lib
We reserve the right to cancel this Contract and will not pay for a Covered Breakdown it We
the reserve the right to cancel this Contract and will not pay for a Covered Breakdown it We
the reserve the right to cancel this contract the representation of a claim made under the Contract (or (ii) his Listendation advises the that You have defaulted in
Your obligation to repay the amount financed by the Unhabidat. In general, if We cancell this
Contract, the will mail in You written notice of cancellation at least thirty (30) days before the
cancellation date. Noovever, if We cancel this Contract for may reason within the first stay (50)
days alter the Contract purchase date, or if the cancel this Contract losses You have destuded
in Your obligation to repay the amount financed by the Lientholder, the will mail to You written
notice of cancellation at least ten (10) days before the cancellation date."

The Contract House may cancel this contract at any lines and receive a pro rate return of the
intelligence of the properties of the contract and in the contract and in the contract and in the contract and in the
intelligence of the contract and the contract and in the contract
to the fold Contract Remarks of the contract and in the contract
to the fold Contract and in the contract and in the contract
to the fold Contract and in the contract and in the contract of the make of the contract of the make of the contract of the contract of the miles driven compared to the total Contract price
to cancellation and the vertice and comply with 33-24-44 of the Georgia Code. If a return is not paid or cracited within stay (50) days after proof of loss is filed, The Contract
holder may file a claim with the insurance company.

1. The billowing paragraph is added to the section entitled "Camonifation Of This Contract — By Us"
"If We cancel this Contract We will mail a written notice to You at Your last known address
contained in Our records at least five (5) days prior to cancellation. The notice will state the
wifective date of cancellation and the reason for cancellation. We will not send You advance

notice if the reason for cancellation is nonpayment of the Contract Price, a material misrepresentation by You to Us, or a substantial breach of Your duties under this Contract relating to the Vehicle or its use "The following sentence is inserted after the first sentence under "Concettation Of This Contract—Relating Add Charges": "In that case, We will provide You with a refund within 45 days after the Administrator or Lieutocker receives Your written notice of cancellation, and if We fail to do so within that time, We will pay You a perselly of 10 percent of the Contract Price for each month that the retund remains unpaid."

kisho

1. The following sentence is added at the top of the first page of this Contract

"Porchase of this Contract is not required either to purchase or to obtain finen
a meter withlete."

"Purchase of this Contract is not required either to purchase or to obtain financing for a suctur vehicle."

In paragraph under the Customer Signature section on the first page of this Contract is replaced with the following paragraph:

The paragraph under the Customer Signature section on the first page of this Contract is replaced with the following paragraph:

THIS SERVICE CONTRACT IS BISINED FOR ITS LIABILITY UNDER A SERVICE CONTRACT REMBERSEMENT RISURANCE POLICY SISUED BY NATIONAL CASUALITY COMPANY, FOR WELLOW NOT SETTLE PROPER OF LOSS, YOU MAY MAKE A CLAM DIRECTLY ACAMST: NATIONAL CASUALITY COMPANY, FO. DOX 4110, SCOTTSDALE AZ 05281-4110. THE TOLL-FREE TELEPHOME COMPANY, FO. DOX 4110, SCOTTSDALE AZ 05281-4110. THE TOLL-FREE TELEPHOME COMPANY, FO. DOX 4110, SCOTTSDALE AZ 05281-4110. THE TOLL-FREE TELEPHOME COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME TO BE COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME TO BE COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IS GOOD 423. THE TOLL-FREE TELEPHOME IN A COMPANY IN

Tibe Contract Obligor (We, Us or Our) on the first page of the Contract is the Administrator.

(Wynn a Extended Care, Inc.)
The section entitled "Cancellation Of This Contract

By You" is replaced with the following

The section entitled "Cancellation of This Contract." By Your is replaced with the following:
"Ry You may cancel this Contract by contacting Us or by contacting the Lienheider."
The section entitled "Cancellation of This Contract. — Refunds And Charges" is replaced in its antitry with the following:
"You will be entitled to a full refund of the Contract Price If You provide a written notice of cancellation to the Administrator or Lienheider within the first thirty (30) days after the Contract purchase date, and if You have not Ried a claim under this Contract. If you provide a written notice of cancellation to the Administrator or Lienheider after the first thirty (30) days after the Contract and a written notice of contract and a written notice of contract and a written notice of contract and a service or the Internation of the Contract and a service or the Internation of the Contract of the Internation of days the Contract days in store or the relies driven compared to the total of the number of days the Contract days in store or the relies driven compared to the total contract under "Coverage Term less a cancellation fee again to the lesser of \$50.00 or ten percent (10%) of the amount of the provided refund. Your cancellation notice must be accompanied by a copy of an odometer disclosure statement or equivalent document verifying the current missage of the Vehicle" Linder "Exchalces." What This Contract book had Course "than A.20 is replaced with the bilowing."

20. A gradual reduction in operating performance due to nurse!

Bussias Your proof of payment for this Constract shall be considered proof of payment to the Insurance Company that quarantees (sur obligations to You, providing such insurance was in affect at the time You purchased this Constract

The Section entitled "Arbitration" is amended to read: Arbitration will be held in the State of Indiana.

- Name

  1. Unless otherwise specified on the first page of this Combract, You paid for this Combract in cash. If You financed the Contract Price, the terms of the financing are contained in the Installment Combract entered into between You and the Setting Deater.

  2. For ious Residents only: If You have problems or questions about this Combract You may (515) 261-4441. The address in: love Securities Bureau al lover 50319-0086

  3. The following is added to the contract the settler in the contract.
- (313) doi:19991. The butters on level Section entitled "Cancellation of This Contract."—Referred town 50319-0066

  The billowing is added to the section entitled "Cancellation of This Contract."—Referred And Charges." A let percent (10%) penalty shall be added each month to a return that is not seen to the state of the shall be added each month to a return that not pen to You within thirty (30) days. The Administrator is primarily responsible for providing the third or you can be seen to the section of the shall be added any located seen, remembractured or used parts as determined by the contract of the section of the state of lowelfers of the securities because of the State of lowelfers Securities Bureaut."

<u>Massina</u> The Constract Obligior (Wer Us or Our) on the first page of this Contract is the Administrator (Wynn a Extended Care, Inc.). The section entitled "Concellation Of This Contract—Refunds And Charges" is replaced in the entirate with the followater:

The section entitled "Conceilation Of This Contract—Refunds And Charges" is replaced in the entirety with the inflowing:

"You will be entitled to a full refund of the Contract Price if You provide a written notice of cancellation to the Administrator or Lienholder within the first fittinty (30) days after the Contract purchase cides. If You provide a written notice of cancellation to the Administrator or Lienholder within the first fittinty (30) days after set in Contract price desires of the new set of the contract at any time, you will be entitled to a provater ordural of the Contract Price diess a SSO.00 cancellation neb based on the greater of the number of anomitte the Contract was in force or the railes of them compared to the total time or Markete minors proceed on the first page of the contract under coverage Ferm. Your cancellation notice must be accompanied by a copy of an octument disclosure statement or equivalent document verifying the current mileage of the Verticals. The term of this Contract for cancellation purposes will be based on the day for purchased Your relands will be paid to You by the Lienholder. If the Contract Price was not financed, any and all relands will be paid to You by the Lienholder or Lienholder."

There shall be added to the box label following language:	ed "Coverage Térm" on the front page of this Contract the
Expiration Cate	
Samuel	Expiration Mileage

ta.					100
6.0	1		C	L.	mi
-	=	=	=	-	

MASSICULARIDA
MOTICE TO CUSTOMER: PURCHASE OF THIS CONTRACT IS NOT REQUIRED BY ORDER TO
RESISTER OR FRANCE A VEHICLE. THE BENEFITS PROVIDED MAY DUPLICATE EXPRESS
MANNACTURES SOR SELER'S WARRANTES THAT COME AUTOMATICALLY WITH EVERY
AVAILABLE TO YOU WITHOUT THIS CONTRACT.

Chapter 90, Section 7N1/4 of Massachusetts General Laws requires an automobile dealer to provide a warranty covering certain classes of used motor vehicles as follows:

Used vehicles with less than 40,000 miles at the fine of sale are covered for 90 days or 3,750 miles, whichever comes first.

Used vehicles with 40,000 miles or more, but less than 80,000 miles, at the time of sale are covered for 50 days or 2,500 miles, whichever comes first.

Lised vehicles with 80,000 miles or more, but less than 125,000 miles, at the time of sale are covered for 30 days or 1,250 miles, whichever comes first.

The Vehicle You have purchased may be covered by this law. If so, the following is added to this Contract: In addition in the dealer warranty required by this law, You have elected to purchase this Contract, which may provide You with additional protection during the dealer warranty period and provides protection after the dealer warranty has expired. You have been charged superately for this Contract. The required dealer warranty is provided free of charge. Furthermore, the definitions, coverages and exclusions stated in this Contract apply only in this Contract and are not the terms of the required dealer warranty.

Paragraph 1 under "Your Obligations" is replaced with the following: "In order for this Construct to remain in lorce, You must:

Change the oil and oil filter in the Yeblicle at least every str (6) months or 5,000 miles,

whichever comes first;

Replace the lithing belt in the Vehicle at least every 90,000 miles; and

Keep and make available to the Administrator upon request verifiable signed receipt
that show that the above required maintenance and servicing was 5mely performed.\*

Under "Exclusions — What This Contract Does Not Cover":

8 Rem A. 1 is replaced with the following: "1. A Bresindown caused by lack of customary of

form caused by lack of customery or

proper maintenance."

b. Item A.5 is replaced with the following: "S. Fraud, material misrepresentation or material collection made by You in pursuing a claim under this Contract."

collection A.7 is replaced with the following: "17. Any cost or other benefit that the Vehicle Manufacturer will pay as a result of a public recall or factory service bulletin.

d. Item A.21 is detected.
e. Item B.5 is detected.
3. The section extitled "Arbitration" is detected.
4. As required by Section 325F. 682 of the Minnesoth Statutes, the Selling Dealer is providing to You the coverage listed below at no charge if the Vehicle has less than 75,000 miles at the One You purchased the Vehicle or if the purchase price of the Vehicle is 3,000 or more finciding the trade-in value of any vehicle traded in by You, but excluding tex, licituse fees, registration less, and finance charge of the Vehicle does not fall within may of the other exclusions steed under Subdivision 3 of Section 325F.662 of the Minnesoth Statutes. The term of such coverage is bessed upon the nationage of the Vehicles at the direc of purchase and is as follower.
Used vehicles with less than 36,000 miles are covered for 60 days or 2,500 miles, whichever comes first.

Used vehicles with 35,000 miles or more, but less than 75,000 miles, are covered for 30 days or 1,000 miles, whichever comes first.

The tollowing parts are covered by the Setting Dealer's limited warranty:

1. Engine: All humicated parts, intake manifolds, engine block, cylinder head, rotary engine housings, and ring gear;

Yearsmission: Automatic transmis

 Transmission: Autometic transmission case, internel parts, and the torque converter; or the
manual transmission case and the internet parts;
 Drive Auto: Auto housings and internet parts, and estatis, drive shafts and output shafts, and
universal joints; but excluding the secondary drive auto on vehicles, other than passenger varia,
mounted on a finish chaester. universal joings; but excluding the secondary drive ade on vehicles, other than passenger varia, mounted on a truck chassis;

4. Brakes: Master cylinder, vacuum essist booster, wheel cylinders, hydraulic lines and fittings, and disc brakes calipers;

5. Steering Steering goar housing and all internat parts, power steering pump, valve body, and relation.

Water pump; and
 Externally-mounted mechanical fuel pump.

In addition, the following parts are covered if the Vehicle has less than 36,000 miles: Steering rack, radiator, alternator, generator, and starter.

The above coverage is excluded from this Contract during the applicable warranty period unless the Selling Deater is unable to meet its obligations. Your rights and obligations regarding this coverage are more fully explained in the used vehicle limited warranty document provided to You by the Selling Deater.

Bussings

The section entitled "Arbitration" is deleted.
Livess otherwise specified on the first page of this Contract, You paid for this Contract in cash. If You Binonced the Contract Price, the terms of the financing are contained in the installational Centract entered into botween You and the Setting Dealer.

The following language is added at the end of paragraph 2 under "Your Obligations": "If a Covered Part has a Covered Breakdown at my time outside of Claims Department regular business hours and then follow the norms claims procedure outlined above; or - Writt shall regular business hours and then follow the norms claims procedure outlined above; or - Authorice and pay for any language many language in the regular business hours and then follow the norms claims procedure outlined above; or - Authorice and pay for any language many language in the part of the pay of the part of the pay of the Courtment."

Mis-spug

1. The following language is added at the end of paragraph 2 under "Your Obligations":
"It is bellowing language is added at the end of paragraph 2 under "Your Obligations":
"It is Coverned Part has a Coverned Breakdown at any time outside of Claims Department regular business hours, You may take one of the following steps:

Whit unit regular business hours and then littlew the normal claims procedure outlined above; or "Authorize and pay for any teardown. It You massarably determine that You have a Coverned Breakdown and You choose in have Your fetched repaired, You are responsible for paying for the repair. You must then call the Adaptive before traping for the repair you must then call the Adaptive before the way a Coverned Breakdown. It the Antenidestator determines that there was a Coverned Breakdown. It is the well pay You in necondance with the terms and conditions of this Contract. We will pay You in necondance with the terms and conditions of this Contract. By Ust." "If the cancel this Contract, I we will not a written notice to You at Your last inown address contained in Our records at least them (15) days provide contained."

The following is added to the section entitled "Cancellation."

The following is noted by the exciton entitled "Cancellation."

The following is noted by the exciton entitled "Cancellation."

The following is noted by prestly per month will be added to any return that is not paid or credited within the contract of the country per month will be added to any return that is not paid or credited within

The following is accised to the section entered "Landbrombon un Lines Commiss", - retrieves who Line "A lan percent (10%) persisty per month will be actived to any returnd that is not paid or credited with (30) days after the Administrator or Lientbudder receives Your request for concellation."

Montana The section entitled "Arbitration" is deleted.

3039 The following language is added to the section entitled "Cancellation Of This Cost By Us":

by us : "Notwithstunding the foregoing, if this Contract has been in effect for at least seventy (70) days, wie will not be entitled to cancel it below the expiration of the term of this Contract or for one (1) year after the effective date of this Contract, whichever occurs that, except on any of the following grounds: (a) Failure by You to pay an amount when due;

(b) Consistion of You of a crime that results in an increase in the service required under this Contract, price of insured or material misrepresentation by You in obtaining this Contract, or in presenting a claim for service under this Contract;

(d) Discovery of:

(1) An act or omission by You; or
(2) A violation by You of any condition of this Contract, which occurred after the effective
date of this Contract and which substantially and materially increases the service
required under this Contract, or
A material change in the reduce or extent of the required service or repair that occurs
after the effective date of this Contract and that causes the required service or repair to
be substantially and materially increased beyond that contemplated at the time that this
Contract was issued or sold.

be substantially and materially increased beyond that contemplated at the time that this Contract was based or sold.

If We cancel this Contract, the will mail to You written notice of cancellation (stating the date of and reason for the cancellation) at least fifteen (15) days before the cancellation date.\*

The paragraph under "Cancellation of This Contract — Rethards And Charges" is replaced in its entirely with the following: "You will be entitled to a full rethard of the Contract Price in You provide a written notice of cancellation to the Admishstrator or Lienholder within the first fishing (50) days after the Contract Pricese date, and it You have not field a claim under this Contract. If You provide a written notice of cancellation to the Admishstrator or Lienholder that the first thing (50) days after the Contract purchase date, or if We or the Lienholder after the first thing (50) days after the Contract purchase date, or if We or the Lienholder cancels this Contract at siny time, You will be entitled in a provide return of the Contract at the Contract of the Contract will be contract the contract was in lorse or the miles of them compared to the total time or nilesge specified on the first page of this Contract under "Coverage Terms." Your cancellation notice must be accompanied by a copy of an outometer disclosure statement or equivalent document worthing the current mileage of the Vehicle. The term of the Contract Following is not the date of the Benthalder. The Contract Following is not the date of the Methods of the Webicle. The term of the Contract Web and to the Lienholder. If the Contract Price was not financed, any and all returns with a reduct with the 45 days after the Administrator of Lienholder. In that case, We will provide You with a reduct with the fine, the late on the vehicle in the refund and any accorded permittee central number.

The following language is added to the end of the last sentence of section 1., paragraph 3 manufactures of the Vehicle. The contract Following in languag

This Countries is not mentwater.

Whynn's Extended Care, Inc. is the "Provider" obligated to the Holder as defined in NRS 690C 070 and this Contract is backed by a Service Contract Reimbursement insurance Policy Issued by National Casualty Company/Scottadate Insurance Company.

If the holder is a Nevada resident, arbitration will be held in Nevada. If the Contract holder is not a Nevada resident, arbitration will be held in Crange County, California.

Here Hamoshire
In the "Arbitration" section under "Other Important Contract Previsions/Limitations":
The first sentence is revised to read: "Any dispute arising out of or relating to this Contract shall be settled by arbitration; unless the parties agree otherwise."
The second sentence under the first butlet point of Governing Law and Venue is revised to rend:
"The arbitration shall take place in New Hampshire, unless the parties agree otherwise."

In the event You do not receive satisfaction under the Contract, You may contact the New Hampshire insurance Department at 21 South Fruit Street, Suite 14, Concord, NM 03301 or phone 1-800-552-50.

lent York

Unless otherwise specified on the first page of the Contract, You paid for this Contract in cash, if You firstned the Contract Price, the terms of the financing are contained in the installment Contract entered by between You and the Seiting Dealer.

The paragraph under the Customer Signature section on the first page of this Contract is replaced with the following paragraph:

This SERVIC CONTRACT IS INSIRED FOR ITS LIABILITY UNDER A SERVICE CONTRACT REMBURSSNENT INSURANCE POLICY ISSUED BY NATIONAL CASUALTY CONTRACT PROOF OF LOSS, YOU MAY MAKE A CLAIM DIRECTLY AGAINST: NATIONAL CASUALTY COMPANY, P.O. BOX 4110, SCOTTSDALE AZ SS261-4101. THE TOLL-FIGE TELEPHUME MIMBER FOR NATIONAL CASUALTY COMPANY IS (800) 423-7675.

The section certified "Casnostitation of This Contract—Rehands and Charges" is replaced in its entirety with the following:

"You will be retified to a full related of the Contract—Price if You provide a written notice of contraction in the Administrator or Lesholder within the first thiny (20) days after the Contract profices into the Administrator or Universities to the Administrator or Universities of the Contract profices into the Administrator or Universities to the Administrator or Universities Contract in the Barbiny (20) days after the Contract profices into the Administrator or Universities of the Contract profices in the Administrator or Universities of the Contract profices in the Administrator or Universities of the Contract profices in the Administrator or University of the Contract profices in the Contract was in lace or the railes driven correspond to be both the Contract profices indicated to the University of the Contract of the White the Opening Territy of the Contract of the White the Opening Territy of the Contract of the White the Opening Territy of the Contract of the Wh

North Carolins 1. There shall be added to the first page of this Combract in the signature box just above the

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There shall be added to the first page of this Contract in the algorithm box just above the signature than the televoring.

The PURICHASE OF THIS CONTRACT IS NOT REQUIRED EITHER TO PURICHASE OR TO CRITICAL PROPERTY With the following:

THE PURICHASE OF A MOTOR VERICLE.

The section entitled "Cencellation of This Contract—Returned And Changes" is replaced in the mineral with the facility with the following:

"You will be entitled to a but related of the Contract Price if You provide a willen unlike of cancellation to the Administrator or Liemboder within the fast the by (fit) charge alier the Contract purchase date, and if You have the contract purchase date, or till see of the lienboder alies the Contract if you provide register to the number of days the Contract weal in force or the mides diver compared to the provider of the number of days the Contract weal in force or the mides diver compared to the provider of the number of days the Contract weal in force or the mides diver compared to the basis of the value of the provider of the provider

ilitions.
Under the "Canadistion of Purchase" section, M. "Refunds And Charges" is amended to read:
"You will be entitled to a full retund of the Contract Price if You provide a written notice of
cancellation to the Administrator or Lieutholder within the first thirty (30) days after the Contract
purchase date. If you provide a written notice of cancellation to the Administrator or Lieutholder

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after the first thirty (30) days after the Contract purchase date. You will be embted to a return of the Contract Price based upon ninety percent (90%) at the unearmed pro rate premium. It we or the Litenholder cancels this Contract at any time You will be emitted to a return of the Contract free based upon one nundered percent (100%) of the unearmed pro rate premium. Your cancellation notice must be accompanied by a copy of an odometer decisionare statement or equivalent document verifying the current mileage of the Vehicle. The term of this Contract for cancellation purposes will be based on the date You purchased from Vehicle and the Vehicle mileage on the date purchased. If the Contract Price was financed, any and all refunds will be paid to the Litenholder. If the Contract Price was not financed, any and all refunds will be paid to the Administration or Litenholder.

The section entitled "Arbitration" is deleted.

The following disclosure statement is added to the first page of this Contract:
"THIS SERVICE WARRANTY IS NOT ISSUED BY THE MANUFACTURER OR "TITIS SERVICE WARMANT I IS INVI ISSUED BY THE MANDET OF CHINA WHOLESALE COMPANY MARKETING THIS PRODUCT. THIS WARRANTY WILL NOT BE HONORED BY SUCH MANUFACTURER OR WHOLESALE COMPANY." Contract Obligor means Phoenia American Warranty Company, Inc.
"Business Use Coverage" is hereby deleted. There is no Business Use Coverage provided on Contracts purchased in Oklahoma.

Oneon

The following language is acided at the end of paragraph 2 under "Your Obligations:"
"If a Covered Part has a Covered Breakdown at any time outside of Claims Department regular business hours, You may late one of the following staps:

Wall until regular business hours and then follow the normal claims procedure outlined above; or Authorize and pay for any teardown or diagnostic time needed to determine whether Your Vehicle has a Covered Breakdown. If You resonably determine that You have a Covered Breakdown and You choose to have Your Vehicle repaired, You are responsible for paying for the repair. You must then call the Administrator during the next available regular business hours so that the Administrator may determine whether there was a Covered Breakdown, it the Administrator determines that there was a Covered Breakdown, then we will pay You in accordance with the ferms and conditions of this Contract."

South Carolina

BILLEWING
Unless otherwise specified on the first page of this Contract, You paid for this Contract in cash, if You financed the Contract Prica, the terms of the financing are contained in a separate agreement entered into between You and the Lientholder.

Any unresolved complaints or questions about this Contract may be addressed to:

South Caroline Department of Insurance

F.D. Dax 100/15

Columbia SC 20070-1108

**B.** SC 20202-3105 (803) 737-6134

The section entitled "Cancellation Of This Contract — Retunds And Charges" is replaced.

The section entitled "Cancellation Of This Contract — Refunds And Charges" is replaced in its entirety with the following:

"You will be entitled to a full refund of the Contract Price if You provide a written notice of cancellation to the Administrator or Lienholder within the first thinly (30) days after the Contract purchase date, and if You have not filled at within the first thinly (30) days after the Contract purchase date, and if You have not filled at claim under this Contract. In that case, "We will provide You with a refund within forty-five (45) days after the Administrator or Lienholder receives Your written notice of cancellation, and if we let in do so within that time, We will pay You a penalty of ten percent (10%) of the Contract Price for each morth that the return emerite ungest. If You provide a written notice of cancellation to the Administrator of Lienholder after the first thinly (30) days after the Contract portners date, or if We or the Lienholder cancels this Contract at any time, You will be entitled to a provided refund of the Contract Price based on the greater of the number of days the Contract date refund of the Contract Price based on the greater of the number of days the Contract date in the contract in the contract the concellation purposes will be based on the date You purchased Your Contract and the Vehicle mileage on the date purchased. If the Contract Price was not linenced, any and all returned will be paid to You by the Administrator or Lienholder. The Intervent will be contract the contract of the Contract and the Vehicle mileage on the date purchased. If the Contract Price was not linenced, any and all returned will be paid to You by the Administrator or University Price was not linenced, any and all returned will be paid to You by the Administrator or University Price was not linenced, any and all returned will be paid to You by the administrator or University or University of the Contract o

Takes otherwise specified on the first page of this Contract, You paid for this Contract in cash. If You financed the Contract Price, the terms of the financing are contained in the Instaltance Contract entered into between You and the Setting Dealer.

The following persopant is added to the section entitled "Concellation of this Contract by Us": If two cancel this Contract, the will mail a written notice by You and Your last Contract of Concellation and the recent for concellation. We will not send You advance notice if the resemble of cancellation and the resemble contract Price, a material nimpresentation by You belong to the Welded or its send.

The following sentences are inserted after the first sentence under "Caccellation Of This Contract—Refunds And Charges": "In that case, We will provide You with a refund within torly the (45) days after the Administration or Lieutholder receives Your written notice of cancellation, and if We fail to do so within that time, We will pay You a penalty of ten percent (17%) of the Contract Price for each mind in that the refund remains unpaid. If the refund is not paid before the 46th day after the day after the day on cancellation the Contract Price in source.

4. Any unresolved complaints concerning the or questions concerning the regulation of service contract providers may be addressed to the Texas Department of Licensing and Regulation at the following address and telephone numbers:

Texas Department of Licensing and Regulation P.O. Box 12157

P.U. Bux 12:13/ Austin, TX 78711 Telephone: (800) 803-8202/(512) 463-6599

Utah

1. This Contract shall be paid in full on Contract Purchase Date. You may pay the full amount
by check, or You may purchase the Contract via the loan agreement.

2. Coverage afforded under this Contract is not guaranteed by the Property and Casualty Guaranty
Association.

The paragraph under the customer signature time at the bottom of the listst page of this Contract is replaced with the following paragraph:
 "HIS SERVICE CONTRACT IS MISSIRED FOR ITS LIABILITY UNDER A SERVICE CONTRACT."

1-ter paragraph custor was customer apprentic after a tire bottom for ever any page or miss continuous is replaced with the following paragraph:
1 THIS SERVICE CONTRACT IS MISURED FOR ITS LIABILITY UNDER A SERVICE CONTRACT. REMINURSEMENT INSURANCE POLICY ISSUED BY MATTOMAL CASUALTY COMPANY. A MISURED COMPANY OF THE NATIONAL PROPERTY OF THE PROPERT

Vermont in the "Internation" section under "Other Important Contract Provisions/Limitations": The first sentence is revised to read: "Any dispute arising out of or relating to this Contract shall be sattled by arbitration, unless the parties agree otherwise." The second sentence under the first builet point "Governing Law and Verma" is revised to run-"
"The arbitration shall be place in Vermont, unless the parties agree otherwise."

er efficition of "We," "Us" and "Our" under "Definitions" is replaced with the inflowing: "Us" and "Our" refers to Wynn's Edended Care, Inc."

TISHESSI

1. THIS WARRANTY IS SUBJECT TO LIMITED REGULATION BY THE DEFICE OF THE COMMISSIONER OF DISURANCE.

THIS WARRANTY IS SUBJECT TO LIMITED REGULATION BY THE OFFICE UP INC. COMMISSIONER OF INSURANCE. The lobowing perhances are added to the first builet point in item 2 under "Your Obligations" and to litem A.27 under "Exclusions — What This Contract Does Not Cover". "However, the feature by You to obtain an authorization number from the Administrator prior to beginning a repair will not thereidate or reduce a claim unless We are prehidded by Your tailer to obtain an authorization number. In other words, We will not deny a claim souly because You or Your repair lacifly stated to obtain an authorization number before beginning a repair." Under the section entitled "Your Chipptonson", the last sentence of the last peragraph "CLAIMS MILST BE SUBMITTED WITH 180 DAYS FROM AUTHORIZATION TO QUALIFY FOR REMININGEMENT" is deleted in the entirety.

MINIST BE SUBMITTED WITH 180 DAYS FROM AUTHORIZATION ID QUALITY FOR REDIRECTION WITH 180 DAYS FROM AUTHORIZATION ID QUALITY FOR REDIRECTION WITH 180 DAYS FROM AUTHORIZATION ID QUALITY FOR REDIRECTION OF THE SUBMITTED WITH 180 DAYS AND AUTHORIZATION OF THE SUBMITTED WITH 180 DAYS AN

- to see peace, rou and we make agree that the matter be arbitrated.

  Staming

  The paragraph under the Customer Signature section on the first page is amended to read:
  "This SERVICE CONTRACT IS INSURED FOR ITS LIABILITY UNDER A SERVICE CONTRACT
  REMBUSSCHENT INSURANCE POLICY ISSUED BY MATTONAL CASUALTY COMPANY, A
  MEMBER COMPANY OF THE Nationarium insurance group. IF WE DO NOT SETTLE YOUR
  MEMBER COMPANY OF THE Nationarium insurance group. IF WE DO NOT SETTLE YOUR
  CLAMICS, AS ADMINISTRATOR WITHIN SOLY DAYS OF OUR RECEIPT OF YOUR PROOF OF
  LOSS, YOU MAY MAKE A CLAM DIFECTLY AGAINST: NATIONAL CASUALTY COMPANY, P. U.
  BOX 4110, SCOTTSDALE, AZ 85281-4110 (800) 423-7875.
  Unless otherwise specified on the first page of this Contract, You paid for this Contract in
  cash. If You financed the Contract Price, the terms of the financing are contained in a
  separate agreement entered into between You and the Lienbedder.

  By Lia": "If We cancel this Contract, the will mail a written notice to You at Your tast
  known acciness contained in Our records at least ten (10) days prior to cancellation. We will
  not send You advance notice if the reason for cancellation is nonpayment of the Contract
  Price, a material misrepresentation by You to Us, or a substantial breach of duties by You
  relating to the Vehicle or its use."

  The section under "Cancellation Of This Contract—By The Lienbedder" is amended to read:
  "You understand and exhauseledge that the Lienbedder (I any) has the right to cancel link
  Contract If the Vehicle or the Special way return will be made payable jointly to till
  Lienbedder and You accept, if Your Vehicle has been repossessed or is a total loss, the
  return may be made payable solely to the Lienbedder."

  The Section entitled "Arbitration" is deleted.

WHAT TO DO IF YOU HAVE A BREAKDOWN 1. Take immediate action to prevent further damage to Your Vehicle.

2. Take Your Vehicle, or if unable to drive, tow it to the nearest licensed repair facility.

3. Before beginning any repair work on Your Vehicle, call Wynn's Extended Care, Inc. at 1-800-901-6182.

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